

# HCAI Update

Date: January 26, 2016  
To: Insurers

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## HCAI 2016, the Year Ahead

2016 will be a busy year for HCAI, with two system releases: Release 3.15 in the Spring and Release 3.16 in the Fall. Both the Spring and Fall releases are driven by regulatory change.

With these system releases, insurers can expect to experience changes and improvements in their day-to-day interaction with the HCAI web application.

### ***Regulatory Change & the HCAI System***

Following proposed changes to the Insurance Act as part of the 2015 Ontario Budget, in May 2015 the [Financial Services Commission of Ontario](#) (FSCO) created the Accident Benefits Forms Committee, which is made up of representatives from the insurance industry, health care sector, the legal profession and auto insurance regulators.

- The Committee reviewed all of the [Ontario Claims Forms \(OCFs\)](#) available in the HCAI system and made recommendations for changes.

In addition, FSCO has mandated that a new OCF document, *Form 1: Assessment of Attendant Care Needs*, will be added to HCAI in the Fall 2016 system release.

## Spring 2016 System Unavailability

Two system unavailability windows are planned to prepare for Release 3.15's implementation:

- April 29 to May 1, 2016
- May 31, 2016

## Spring 2016 System Release

Along with proactive performance optimization, HCAI's Spring system release, Release 3.15, will take place on May 2, 2016 and will include updates to the following OCFs:

- OCF-18
- OCF-21B
- OCF-23
- OCF-21C

To help our Insurer Community prepare for these changes, communication about Release 3.15 began in November 2015 via the HCAI Insurer User Group. For Integrating Insurers, communication about integration extract and feed changes has been ongoing since November 2015.

## Spring 2016 System Release, *Communication Timeline*

As always, HCAI is committed to providing the Insurer community with details as soon as they become available. We will frequently engage the Insurer community to ensure a smooth implementation of the required changes.

The general timeline for Release 3.15 communication activities is below:

Activity	Mar-2016	Apr-2016	May-2016
HCAI Update			
What's New? Video			
Updated OCF Walkthrough Video			

## Fall 2016 Release

HCAI's Fall system release, Release 3.16, will include the introduction of a new OCF document, *Form 1: Assessment of Attendant Care Needs*.

- Adding *Form 1, the Assessment of Attendant Care Needs* to HCAI will allow Insurers to review and monitor Form 1 electronically, as well as capture valuable reporting data
- Form 1 should not be confused with *OCF-1, Application for Accident Benefits*

## What's Next?

- Provide this HCAI Update to the individual(s) at your organizations that interacts with the HCAI system
- Review the new versions of the OCF-18, OCF-23, OCF-21B and OCF-21C, once they are available in PDF format on [FSCO's website](#).
- Check back on [HCAIinfo](#) for information on Release 3.15 as it becomes available