

HCAI's Guide to Regulatory Resources

Effective 2019, the [Financial Services Regulatory Authority of Ontario](#) (FSRA) assumed the regulatory functions of the Financial Services Commission of Ontario (FSCO). FSRA's website contains important information to help Health Care Facilities understand service provider licensing and the regulatory guidelines which govern HCAI. **We have updated links throughout HCAIinfo to help you access these important regulatory resources.**



Accessing Key Regulatory Guidelines

Visit HCAIinfo's [Resources](#) page for quick links to the following FSRA guidelines:

- HCAI Guideline
- Minor Injury Guideline
- Professional Services Guideline
- Attendant Care Hourly Rate Guideline
- Cost of Goods Guideline



These guidelines outline:

- The method and circumstances in which OCFs must be delivered to HCAI
- The maximum expenses payable by automobile insurers for certain goods, services and professions
- Billing procedures
- ...and more!

Understanding the Guidelines

HCAI Facility Support cannot interpret the guidelines for a facility; we can only provide assistance on how to use the web application. Your Professional Health Association, Regulatory College or FSRA may be able to help you understand how the guidelines impact your business.

About the Service Provider Licence



HCAIinfo's [Service Provider Licence](#) page provides more information on how to start the licensing process. After your FSRA application is approved, your licence will be linked to your HCAI facility account. Contact FSRA if your licence is not applied to your HCAI account.



While your experience in HCAI is affected by your licence status, The licence itself is governed by FSRA, which has resources available to understand the application and renewal process. This includes managing your licence, renewal procedures, and surrendering your licence.

Updating your licence after a business change

When your organization undergoes a change in ownership, merger, or other large business infrastructure change, review [FSRA's Resources](#) for advice and to decide what changes, if any, need to be made to your Licence.