

Health Claims for Auto Insurance

HCAI Update

Date: January 26, 2016
To: Health Care Facilities

HCAI 2016, the Year Ahead

2016 will be a busy year for HCAI, involving two system releases: Release 3.15 in the Spring and Release 3.16 in the Fall. Both the Fall and Spring releases are driven by regulatory change.

Health care facilities that use the HCAI web application – www.hcai.ca – and those facilities that interact with HCAI via a Practice Management System (PMS) will be affected by the regulatory changes in the Spring and Fall system releases.

Regulatory Change & the HCAI System

Following proposed changes to the Insurance Act as a part of the 2015 Ontario Budget, in May 2015 the [Financial Services Commission of Ontario \(FSCO\)](#) created the *Accident Benefits Forms Committee*, which is made up of representatives from the health care sector, insurance industry, the legal profession, and auto insurance regulators.

- The Committee reviewed all of the [Ontario Claim Forms](#) (OCFs) available in the HCAI system and made recommendations for changes.
- These recommendations resulted in FSCO amendments to the OCF-18, OCF-21B/C and the OCF-23.

In addition, FSCO has mandated that a new form be added to the HCAI system in 2016 as part of the Fall 2016 system release.

Spring 2016 System Release

Along with proactive performance optimization, HCAI's Spring system release, Release 3.15, will include updates to the following OCFs, scheduled to be effective **June 1, 2016**:

- OCF-18
- OCF-21B
- OCF-23
- OCF-21C

To prepare for Release 3.15, two system unavailability windows are planned:

- April 29 to May 1, 2016
- May 31, 2016

To ensure all PMS software continues to interact seamlessly with HCAI, Release 3.15 communications have been shared with the PMS Vendor community since November 2015.

Fall 2016 System Release

HCAI's Fall system release, Release 3.16, will include the introduction of a new OCF document, *Form 1: Assessment of Attendant Care Needs*.

- Adding *Form 1* to HCAI will make it easier for Health Care Facilities to submit and track the document, while also enhancing insurers' ability to monitor and adjudicate.
- *Form 1* should not to be confused with *OCF-1, Application for Accident Benefits*.

Service Provider Licensing

As of the end of 2015, health care facilities with a FSCO-issued service provider licence represented 99% of total invoice dollar volume in HCAI.

- FSCO recently issued an [important communication about business trade names listed under service provider licences](#).
- If your facility is not yet licensed, visit FSCO's [Service Providers website](#) and apply for your licence today.
- For details on the HCAI-related information required for service provider licensing, visit HCAI's information website, [HCAIinfo](#), and review the [Service Provider Licensing section](#) of the [Related Initiatives](#) portal.

What's next?

- Provide this HCAI Update to the individual(s) at your facility who use HCAI.
- Review the new versions of the OCF-18, OCF-23, OCF-21B and OCF-21C when they are available in PDF format on [FSCO's website](#).