

HCAI Update

Date: June 12, 2014
To: Health Care Facilities

HCAI 2014, Mid-Year Review

The first six months of 2014 have been busy for HCAI, involving a system release in June, alongside ongoing development and communication activities in support of the Service Provider Licensing initiative being overseen by the [Financial Services Commission of Ontario](#) (FSCO).

Over the next few months, two important business events are planned:

- **HCAI Fall Release 3.12**
 - **November 1, 2014**, this regulatory-driven release will involve several changes in preparation for service provider licensing, together with other system changes developed in response to industry need.
- **Service Provider Licensing**
 - **December 1, 2014**, HCAI will be implementing business rules to accommodate FSCO's new service provider licence information.

Service Provider Licensing Details

As of June 1, 2014, FSCO's licence application window is open—applications for a service provider licence [can now be completed and submitted online at FSCO's website](#). Health care facilities should apply immediately to ensure they are eligible for a licensing decision by November 30, 2014.

- **Useful Support Resources - FSCO**
 - Need help understanding licensing? [Find it](#) at FSCO's Service Provider webpages. FSCO offers a number of resources to assist in the licence application process such as:
 - [eNewsletters](#)
 - [Guide to Service Provider Licensing](#)
 - [Frequently Asked Questions](#)
 - [Service Providers Instructional Video](#)

How can HCAI help in the licence application process?

Several resources (instructional text and video) are now available in the [Service Provider Licensing page](#) at HCAIinfo's [Related Initiatives portal](#) to assist health care facilities. To learn more, click on one of the titles listed below:

- [Preparing to Apply for My Service Provider Licence](#)
 - Discover what information related to your facility's HCAI account may be required as part of the licence application process.
- [Enrolling Additional Facility Locations](#)
 - Health care businesses with multiple locations but only one HCAI account may need to enrol these other locations in HCAI.
- [How does Service Provider licensing affect my HCAI experience?](#)
 - Learn about how your facility's HCAI experience will change with the introduction of FSCO's Service Provider Licensing initiative.

Who do I contact if I have a question about my licence?

Service Provider Licensing is an initiative of the Ontario government that is being managed and overseen by FSCO. Contact FSCO directly if you have an inquiry about the licence process:

- 1-800-668-0128
- contactcentre@fSCO.gov.on.ca
- <http://www.fSCO.gov.on.ca/en/service-providers/Pages/default.aspx>

Next Steps

- **Share this HCAI Update** with the relevant persons at your health care facility to ensure awareness of the required planning and timeline in advance of the Service Provider Licence application process.
- **Start your facility's Service Provider licence application** immediately to *safeguard licence eligibility by November 30, 2014*.
- **Watch each of the upcoming HCAI videos**—distributed at regular intervals this summer—discussing FSCO's Service Provider Licensing initiative.