

HCAI Update

Date: January 10, 2013

2013, the Year Ahead

Two separate system releases are scheduled in 2013: R3.9 and R3.10.

Release 3.9

HCAI's first release, R3.9, will focus on system maintenance, performance optimization and introducing archiving functionality. For continued operational efficiency, R3.9 will be implemented in two phases:

i. Phase 1 – February 4, 2013

- o R3.9.1, system maintenance, performance optimization.

ii. Phase 2 – June 17, 2013

- o R3.9.2, system maintenance, introduction of archiving functionality.

Impact to Health Care Facility Web Users...

No changes to www.hcai.ca's user interface are expected in *Phase 1*. *Phase 2* will involve enhancements to search functionality.

Impact to PMS Users...

No schema changes are planned, but PMS Vendors are still encouraged to perform software testing as part of their risk mitigation processes.

Planned HCAI System Unavailability

In preparation for the February 4, 2013, system release, the following system unavailability window is scheduled:

1. February 2 – February 3, 2013

- The HCAI system will be unavailable from **12:00 a.m. (ET) February 2nd, 2013**, and is expected to resume active status at **11:59 p.m. (ET) February 3rd, 2013**.
- Every integrating Insurer and Health Care Facility must have all of its transactions successfully processed by **11:59 p.m. (ET) February 1st, 2013**, if they expect processing prior to system unavailability.

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Release 3.10

HCAI's second system release, R3.10, is planned for the implementation of regulatory changes mandated by the Financial Services Commission of Ontario (FSCO).

- **Implementation Date – November 1, 2013**
 - FSCO regulatory changes.

Impact to Web Users...

- Any updates to the HCAI system or to existing business processes that are a result of FSCO's regulatory changes will be communicated in advance of the scheduled release date.

Impact to PMS Users...

- R.3.10 is a regulatory change that may require a schema change to HCAI.
 - You will be provided with updated integration documents and testing window dates in July 2013.

What's Next?

- Email reminders about the February 2-3, 2013 system unavailability window will be provided over the following weeks.
- An HCAI Bulletin will be distributed in April 2013 containing additional information about the introduction of HCAI's archiving functionality.
- Current system status information is always available at the HCAI information website (HCAIinfo), www.hcaiinfo.ca.